MAINTENANCE GUIDE WHAT TO OBSERVE ON YOUR NEW HOME





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MAINTENANCE SCHEDULE

GLOSSARY

WHY A MAINTENANCE GUIDE?

Since its beginning as the only mandatory guarantee plan, Garantie de construction résidentielle (GCR) has implemented various tools to improve residential construction quality in the province of Quebec and increase the coverage of new home buyers. GCR is proud to offer a new publication that expresses this vision: The *Maintenance Guide*.

This guide is a prevention tool helping owners of a new home maintain their investment in good condition.

Failures can be prevented by paying attention to warning signs of potential issues. Maintenance is a key element which helps limit damage and problems. However, some failures cannot be prevented by simple maintenance and may be covered by the guarantee plan.

The occurrence or presence of signs can have various causes, from normal material behaviour to a real defect. In some cases, observing and monitoring progression is recommended. It is, however, always a good idea to contact your contractor first.

The *Maintenance Guide* lists the various checks to perform on the main components of your new home. They are ranked by importance and potential issues are highlighted, as well as some preventive and corrective actions to be undertaken if needed.

A schedule for seasonal maintenance on your new home can also be found in this guide. The section will particularly be useful to plan for maintenance for the months and years to come. Finally, the glossary at the end of the *Maintenance Guide* will help you better understand the publication.

You are now ready to tour your property.

To your checklist!

INFORMATION If you are a co-owner, this g

If you are a co-owner, this guide can also be used for the maintenance of your private portion. However, it is important to check the declaration of coownership which specifies elements associated with private portions and common areas. It should be noted that the maintenance of common areas is the responsibility of the syndicate of co-owners. If in doubt, contact its members.

NOTE Equipment and components listed in this guide may differ from those found in your home. The information provided is generic and for guidance purposes. The *Maintenance Guide* only covers, but is not limited to, a portion of building components. Its content does not replace the requirements and obligations defined in the Regulation respecting the guarantee plan for new residential buildings (B-1.1, r.8).



GOOD TO KNOW

For the owner of a new home, it can sometimes be difficult to differentiate a failure from normal wear and tear or building defects that could be covered by GCR. Remember that the contractor must respect their contractual and legal obligations. If in doubt, seek the advice of a recognized professional.

For any question, visit garantiegcr.com/acheteur or contact our customer service at 514-657-2333.



1. SITE AND FOUNDATION /EXTERIOR





The proper functioning of the foundation drain can be inspected through the sump pit or exterior cleanouts.



	WHAT TO CHECK	ACTIONS TO BE TAKEN	DETAILS
A SLOPE	Reverse slope or water build-up	Look for any water spills or build-up near the foundation.	Reverse slope directs water toward the foundation and increases risks of infiltration.
В	Clearance under windows	Ensure that there is sufficient clearance (6 to 8 inches minimum) under the basement windows.	Spacing of less than 6 to 8 inches poses a risk of overflow and water infiltration.
BASEMENT WINDOWS	Emergency egress	Ensure that basement bedroom windows are not obstructed and can serve as emergency egresses.	It is mandatory to never restrict safe evacuation through a basement bedroom window, or any other bedroom window.
C WINDOW WELLS	Build-up of debris or organic matters	Clean any build-up to ensure constant drainage of the window well.	Build-ups of debris or organic matters (leaves, snow, ice, etc.) can restrict drainage. Water can overflow from a poorly drained window well.
	Cracks	Check for cracks in the foundations.	A crack can be unappealing or cause water infiltration, depending on whether it is on the surface or runs through the foundation. If ir doubt, contact a specialist.
D FOUNDATION	Parging	Check for chips.	Parging is only for the look. It may require some touch ups.
	Foundation drains	Ensure that foundation drains are not overused.	Humidity or water infiltration on the basement floor can indicate a drainage problem and cause mould and damage.
E GUTTERS	Downspouts	Move downspouts away from the foundation to prevent water spillage.	Water can build up if downspouts are not far enough (6 feet from the foundation).
F TREES AND SHRUBS	Roots and branches	Properly plan the location of your trees and shrubs so roots and branches are away from the building.	Roots and branches can damage your home



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2. WALL COVERING AND COMPONENTS /

EXTERIOR



	WHAT TO CHECK	ACTIONS TO BE TAKEN	DETAILS
A SOIL	Ground level	Ensure that the level of the ground or flower beds is not too high, and that it is 6 to 8 inches away from the cladding.	Humidity in the soil can damage component and cause water infiltration above th foundation.
B MASONRY	Efflorescence	Check for the appearance of efflorescence.	Often only unsightly, efflorescence can, howeve indicate the presence of water or humidity unde the cladding.
	Water marks	Check for the appearance of water marks.	Water can damage the cladding and caus infiltration.
	Mortar joints	Check that mortar joints are not cracked or deteriorated.	Deteriorated joints can let more water penetrat the cladding.
	Weep holes	Clean any obstructed weep hole.	the cladding. Obstructed openings prevent drainage or ventilation of the wall.
C CLAPBOARDS AND PANELS	Loosening or breakage	Have any detached or damaged section of cladding repaired.	
	Caulking joints	Frequently check the condition of caulking joints, which can tear or get loose.	Caulking is the first protective barrier to preve water infiltration.
	Wear of finish	Check the condition of the cladding, particularly on the sunniest side.	Some cladding, such as wood or acryli require a diligent maintenance routin Otherwise it will get prematurely damage Refer to the manufacturer's guide for mon information.
D SILLS	Reverse slope	Ensure that door and window sills maintain a positive slope.	Water rolling on doors and windows must b directed away from the building envelope.
	Masonry joints	Have any cracked or deteriorated joint of sills corrected.	Deteriorating joints can let water infiltrated doors and windows.
E LINTELS	Corrosion	Check for surface corrosion on steel angles.	This part located above doors and windows must be repainted occasionally.

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3. OPENINGS / EXTERIOR



	WHAT TO CHECK	ACTIONS TO BE TAKEN	DETAILS
	Water infiltration	Check for traces of water on frames and interior surfaces.	Water can damage interior finishes and the concealed structure.
	Condensation	Check for condensation on thermal windows.	Too much condensation can be a sign of excess humidity in the air indoors.
	Weather stripping	Check the condition of the weather stripping to prevent any air leak.	Air can leak through damaged weather stripping or a poorly fitted panel.
GENERAL (Windows, entrance door, patio door and garage door)	Screen	Have repaired or replace broken or torn up screens.	Holes or torn up sections can let insects in.
	Thermal windows	Ensure that thermal windows are not unsealed. Check the warranty and have it replaced, if need be.	Unsealed thermal windows will fog up and do not provide high energy efficiency.
	Door or window panel closure	Check that it is operational. Straighten the frame or panel, if need be.	Poor adjustment can prevent closure and weaken air and watertightness.
A ENTRANCE DOOR	Handle and lock	Ensure proper functioning. Retighten the handle and lubricate the mechanisms if need be.	Loose handles or locks are harder to operate.
B PATIO DOOR	Sill and bearing	Clean the rail, unclog drain holes of the sill and check the bearing condition.	The movement of the panel will be obstructed by dust and debris.
с	Door opener motor	Ensure proper alignment in the tracks and lubricate if the motor pushes too hard.	Poor adjustment can make the motor overheat and damage the door opener.
GARAGE DOOR	Anti-closure sensors	Check the anti-closure sensors to ensure that they are operational, well aligned and clean.	A garage door that closes accidentally can cause damage or serious injuries.
D CAULKING	Caulking joints	Check often caulking joints, which can get torn or loosen.	Caulking is the first protective barrier to prevent water infiltration.







4. ACCESS AND BALCONIES / EXTERIOR

		WHAT TO CHECK	ACTIONS TO BE TAKEN	DETAILS
		Flashing	Inspect where the balcony meets the wall to ensure that the flashing is not damaged.	Water infiltration can damage the structure.
Balcony floors can also serve as a roof for an underlying space. To check for any suspicious trace which could be a sign of a sealing problem.		Wooden components	Check the columns, joists and other wooden supports to ensure that they are in good condition.	Screws and anchors become less resistant on deteriorated wood.
	GENERAL	lce build-up on concrete during winter	Use concrete-safe abrasives such as gravel or sand to de-ice surfaces.	The use of de-icing salts can damage the surface of concrete landings and steps.
		Frost heaving	Respect the clearance if required under staircases or balconies.	Soil expansion due to frost can put pressure and cause components on the ground to rise.
	A BASEMENT TERRACE	Retaining walls	Check for cracks on retaining walls.	A crack can be a sign of frost-induced movement or lateral pressure. It can be minor or more important.
		Steel corrosion	Inspect to prevent corrosion which could damage steel.	Too much corrosion on steel may require costly corrective work.
INFORMATION +	B BALCONY, PORCH AND ROOF DECK	Fibreglass panels	Check for cracks and expansion.	Water can infiltrate the fibreglass and damage the balcony panels and steps. Ensure that it is promptly repaired if need be.
Fibreglass panels and balcony steps require extra care. To have repaired quickly from the very appearance of cracks or expansion.		Wooden floor	Protect wooden surfaces with the appropriate product.	Unprotected wooden surfaces can be prematurely damaged by UV rays and water. Planks can turn gray, split or rot.
	C CAULKING	Caulking joints	Regularly check the condition of caulking joints, which can get torn or loosen.	Caulking is the first protective barrier to prevent water infiltration.
GOOD TO KNOW Definition of the state of the	D STAIRS AND RAILINGS	Safety components	Inspect the fastening of steps, railing and banister.	Unsafe stairs increase risks of falls.



5. ROOF / EXTERIOR

		WHAT TO CHECK	ACTIONS TO BE TAKEN	DETAILS
IMPORTANT + C C C C C C C C C C C C C		Presence of ice	Watch for ice build-up on a pitched roof.	Too much ice can obstruct drainage o damage the roof. Recurring presence o ice can indicate a ventilation or insulation problem.
doubt, consult a professional.		Soffits	Straighten loosened soffits or vents under the eaves.	Insects, vermin or birds could seek shelter in the attic.
	GENERAL	Water build-up	Watch for water build-up on a flat roof and clean the drain.	The constant presence of water will prematurely wear down the membrane. A clogged drain will cause infiltration and damage.
C		Shingles	Secure shingles lifted by the wind or replace torn off shingles.	Shingles can tear off due to high winds. The absence of shingles can cause water infiltration.
		Membrane surface	Examine the flat roof membrane to see any crack or tear.	Joints that come unglued or torn off are a water infiltration hazard.
D	A FLASHING AND PARAPET	Joints and fasteners	Fix torn off joints or missing fasteners.	Loose metal pieces will be torn off by winds. Check the condition of caulking joints, which can get torn or loosen.
	B VENTS	Vent caps	Ensure that vent caps are firmly in place.	A missing cap will allow water, snow, insects and vermin to enter.
	с	Creosote build-up	Contact a certified chimney sweeper to carry out periodic maintenance.	Creosote build-up can cause chimney fires.
	CHIMNEY	Protective caps	Ensure that the protective cap is firmly in place.	A missing cap will allow birds to build their nest or other animals to enter the chimney.
e r		Presence of debris	Clean debris and leaves from gutters.	Clogged gutters will overflow.
t NOTE The roof must always be accessed in a safe manner. Every roof should be inspected once to twice a year.	D GUTTERS	Brackets and reverse slope	Check gutter brackets at the eaves and downpipes.	Unsecured gutters will create reverse slopes or loosen.



6. FLOOR AND STAIRS / INTERIOR



TIONS TO BE TAKEN	DETAILS
leck for cracks on the surface or in the hts.	A crack can be caused by normal behaviour or structural movement. If in doubt, contact a specialist.
eck for traces which could be associated h water infiltration.	Water infiltration can worsen and cause major damage.
leck for wear and tear or deterioration of surface (scratch, stain, etc.).	Overdue maintenance could lead to the full restoration of the finish.
eck for rings or white powder on the ncrete.	Those traces could be a sign of humidity or water. Traces of efflorescence that appeared during construction could be inconsequential, but it needs to be confirmed.
ve floorboards that crack too much paired.	Too much cracking can become annoying for occupants. It could be superficial and eventually diminish.
eck for major gaps between floorboards.	Since a gap is often associated with major humidity fluctuations, it is essential to monitor and control the degree of humidity in ambient air (around 30% to 50%).
eck that tiles do not move or come glued.	A loose tile will end up cracking.
eck for damage to grout joints between ramic tiles.	Deteriorated joints will hollow out.
pect the fixture of steps, railings and	An unsafe staircase increases the risks

Inspect the fixture of steps, railings and banisters.

An unsafe staircase increases the risks of falls.



7. INTERIOR SURFACES / INTERIOR



TIONS TO BE TAKEN	DETAILS
eck for stains or blistering paint ised by water or humidity.	Water infiltration can cause major damage.
eck for mould on surfaces.	Mould is caused by the presence of humidity or water coming from, for example, a plumbing leak, a foundation crack, breakage of the exterior envelope, or other.
eck for water droplets or dampness interior surfaces.	Heavy condensation can cause mould or damage. During extreme cold, it may be necessary to keep relative humidity to 30% or less. In winter, relative humidity should not exceed 45%.
eck for cracks on the surface or in the ts.	A crack can be caused by normal behaviour or a structural movement. If in doubt, contact a specialist.
eck surfaces from which abnormal d emanates.	Insulation displaced or flattened by animals, wind or infiltration through a wall or the ceiling will let the cold in.
al with air leakage from new holes or led openings.	Components (mechanical, electrical or other) added by the owner after the construction can cause leakage if not properly sealed.
eck for vermin or insects. Contact an erminator if needed.	The temperature-controlled attic and the insulation material are favourable conditions to their presence.
pect structural components for ortion or breakage.	A build-up of snow or ice, for example, can cause too much stress on a structure.
eck that the hatch is properly closed I sealed.	Such as an improperly closed door, the hatch can cause major air leakage.
ure that ceiling insulation is not placed.	A poorly insulated section can let cold in and cause condensation.
eck for blackish traces or dampness the insulation.	Humid and dusty air will stain the insulation material and indicate the presence of a leak.
sure that soffits are not obstructed the insulation, deflectors or other terial.	A poorly ventilated attic cannot extirpate warm humid air. Poor ventilation of a roof can often be the cause of ice collecting along the

eaves.

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8. PLUMBING / MECHANICAL AND

ELECTRICAL COMPONENTS



S TO BE TAKEN	DETAILS
water on the floor and traces s	Water infiltration can intensify and cause major damage. If in doubt, close the valve of the water main and contact a plumber.
ood water flow using fixtures.	Gurgling and air bubbles can be the sign of a waste or vent obstruction.
over or conceal plumbing ring renovation projects.	Stop valves, covers and other openings must always be kept free for access.
ne pressure is low for all of the a single one.	A pressure loss can be caused by defective cartridges, deposits obstructing pipes or faucets. Check with a neighbour beforehand to determine if the problem stems from municipal waterworks or your artesian well.
t valves operate and are not I.	A defective valve cannot fulfil its purpose in case of a sewer back-up. A property can have more than one valve; owners should be aware of their location.
pump to ensure it properly er from the basin.	A defective pump cannot fulfil its purpose in case of surcharge water overload or overflow.
ashers that cause leaks.	A faucet that constantly drips is annoying in addition to wasting lots of water.
ally operate the stop valve that it is not stuck or hard to e. Lubricate if needed.	A valve can be stiff or hard to close.
ne water main in case of ndensation.	The water main is cold and its surface can produce condensation.
ally inspect the floor drain and sin, and fill it with water with eral oil.	The drying up drainage trap or basin will allow bad smells to enter.
thermostat adjustment.	A poorly adjusted or defective thermostat can cause burns.
corrosion on the tank as well rificial anode condition, and needed. Drain the tank from e.	Without the anode, rust will prematurely perforate the water heater. The equipment supplied by an artesian well with hard or ferrous water will require more maintenance.
operate the pressure relief a year.	The valve can be defective or blocked.
ve a hose connected through	Water will freeze in the faucet, which could crack the hose and cause water damage inside.





9. ELECTRICITY / MECHANICAL AND

ELECTRICAL COMPONENTS





GOOD TO KNOW	
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Arc fault protection breakers in bedrooms can sometimes trip when devices such as a vacuum cleaner or a hairdryer are plugged in. The incompatibility between some devices and arc fault interrupters can be normal.



		WHAT TO CHECK	ACTIONS TO BE TAKEN	DETAILS
		Circuit breakers	If a circuit breaker trips repeatedly, ensure that the circuit is not overloaded.	A circuit breaker that trips can be the sign of a bigger problem. Contact an electrician if a circuit breaker seems defective, generates heat or shows signs of overheating.
	SERVICE ENTRANCE		It is impossible to intervene quickly if access is compromised.	
	В	Ground fault circuit interrupters (GFCI)	Press the <i>Test</i> button on the exterior or bathroom outlets. Rearm the device using the <i>Reset</i> button.	A defective interrupter will not protect you in case of ground fault.
	PROTECTION	Arc fault interrupters	Press the <i>Test</i> button of arc fault interrupters in the bedrooms, living room, etc. Rearm the device using the <i>Reset</i> button.	A defective interrupter will not protect you in case of an arc fault.
	C SMOKE ALARMS	Audio signal	Test the smoke alarms to ensure its proper functioning.	An occasional audio signal can be a sign of a defect. To inspect without delay.





10. HEATING, VENTILATION AND AIR CONDITIONING

/ MECHANICAL AND ELECTRICAL COMPONENTS



ACTIONS TO BE TAKEN	DETAILS
Check, clean and periodically replace the filters of the various devices.	A dirty filter will greatly reduce performance.
Inspect components and lubricate if needed.	A defective component will end up damaging the device.
Avert carbon monoxide-related risks by regularly testing alarms.	The gas released by some device is odourless and can compromise your safety.
Check covers for traces of greasy dust.	Grease marks can be a sign of an issue with the heat generator.
Check the control circuit, fluid pressure and compressor condition every year.	A monthly cleaning of the filter is advised to prevent wear.
Clean or replace the filter and covers. Rebalance the system. Ensure the cleanliness of the ducts and have it cleaned if needed.	The air exchange system should be turned off and vents shut during renovations. The addition of living spaces requires the rebalancing of the system.
Remove the cover to clean it as well as the fan blades.	Dust and grease build-up significantly reduce the efficiency of the apparatus.
Check that the exhaust outlet trap opens and closes correctly.	A trap left half-opened is an open door for cold air, vermin and bird nests.
Check for twigs dangling from the trap indicative of the presence of a nest.	The exhaust flow rate will be greatly reduced and the appliance could overheat.

Regularly clean the dryer exhaust duct to prevent lint build-up.

A build-up of lint will reduce the dryer efficiency, which could overheat.



MAINTENANCE SCHEDULE

ANY SEASON

- Test garage door safety system
- Inspect railings and handrails fixtures
- Repair unstable steps and damaged ground paving
- Check for any suspicious water, mould or other marks
- Look for cracks on the floor, walls and ceilings
- Clear bath, shower and sink drains from any debris and hair
- Check condition of back-flow valves
- Check ground fault circuit interrupters and arc fault interrupters
- Check, clean or replace vent, heat pump and air exchange filters
- Clean or replace range hood filter
- Check, clean or replace central vacuum filter
- Clean and check smoke alarms
- Clean and check carbon monoxide alarms
- Confirm escape routes and check fire extinguishers

WINTER

- Check for ice along eaves and ice build-up on roof
- Check for too much snow build-up on roofs
- Check for condensation or frost in attic
- Check water main working condition
- Check drainage basin pump working condition before spring
- Add water in basement floor drain and garage basin
- Clean washer pump filter (some models)
- Remove covers and clean bathroom vents
- Inspect water heater safety valve
- Clean refrigerator condenser coil (back)

SPRING

- Check for reverse slopes or water build-up around foundations
- Check condition of exterior cladding and plan for its maintenance
- Inspect caulking joints
- Install screens
- Clean and protect surface of balcony, if required
- Inspect roof condition
- Clean debris in gutters
- Check and maintain the air conditioner or heat pump
- Check and clean dryer exhaust
- Turn on irrigation system
- Open pool





- - Trim hedges and conifers
- Cut branches that are too close to the house
- Check condition of outer steel and protect its surface
- Inspect and lubricate movable parts of doors, garage doors and windows
- Check condition of latches and locks on doors and windows
- Inspect gutter brackets
- Have chimney cleaned and check condition before first fall frost
- Inspect attic for leaks, animals, insects or others
- Check condition of ceramic joints in bathtubs and showers
- Inspect and empty septic tank system
- Test artesian well water quality and check filters, pressure, etc.
- Clean air conditioner or heat pump filter
- Clean range hood filter
- Remove covers and clean bathroom vents



- Remove leaves and debris from window wells
- Check and repair damaged weather stripping
- Remove and store screens
- Inspect roof condition before winter
- Inspect flat roof drain
- Clean leaves and debris from gutters
- Disconnect water hose
- Dust off heaters and baseboard heaters
- Remove air conditioner or protect with cover
- Check and clean dryer exhaust
- Close and flush irrigation system
- Close and get pool ready for winter

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GLOSSARY¹

Α		
Arc fault circuit interrupter (AFCI)	Interrupter or circuit breaker that protects from arc faults. (Prise anti-arc in French)	
Attic	Part of a building between the upper floor ceiling and roof, or a knee wall and a sloping roof. <i>Synonym: Roof space</i>	
В		
Backflow valve	Device preventing the backflow of water or sewage. Synonym: Backflow preventer	
Brick lintel	Steel angle iron placed above a window or another opening to support the brick veneer.	
С		
Creosote	Wood combustion-derived hydrocarbons obtained from high temperature carbonization.	
D		
Drain trap	Fitting shaped like an "S" located under the sink or another fixture. It retains water to a certain level to prevent sewer gas to enter the home through the drain pipe, while allowing the flow of liquid.	
E		
Efflorescence	White powdery deposit of soluble salts carried by humidity on the surface of brick, concrete or mortar. Salts crystallize as the humidity evaporates, creating the characteristic irregular patterns on the surface of affected materials.	
F		
Flashing	Sheet metal or another watertight material used to prevent water infiltration or to direct and push water away from the building envelope or other. (Solin in French)	
Foundation drain	Drain installed around foundation walls, below the foundation floor level, which collects surface and ground water and keeps it away from the foundation.	
G		
Ground fault circuit interrupter (GFCI)	Interrupter or circuit breaker that protects from a ground fault. Synonym: Ground fault interrupter (GFI). (Prise avec détecteur de fuite à la terre [DDFT] in French)	

н	
Handrail	Long and narrow bar that cro stairs) support at the top or si
L	
Lintel	Horizontal structural section between the studs.
Ρ	
Parapet	Low wall bounding a surface ding over the roof level.
Parging	Plaster or cement mortar coa
R	
Railing	Protective barrier placed aro ramp, a landing, a balcony, a space. <i>Synonym: Guardrail</i>
Reverse slope	Opposing slope, inclination of
Riser	Vertical piece separating two
S	
Safety valve	Safety device that prevents p from exceeding a predeterm injuries. <i>Synonym: Relief valve</i>
Sill	Trim piece, simple or moulde
Soffit	Under side of the part of the
V	
Vapour barrier	Material used in the envelope
W	
Weather-stripping	Strip of felt, rubber, metal or c and reduce heat loss.
Weep hole	Openings between brick joir sections of walls and above d
Window well	Structure made of corrugate window.

1 References: Glossary of Housing Terms (CMHC) and Le grand dictionnaire terminologique by the Office Québécoise de la langue française

rowns the railing of a staircase. Horizontal or sloped (in the case of a ramp or side of a railing or a wall for people to hold for support in order to prevent falls.

n supporting the load over a door or window opening and divides it

e, such as a roof. Part of an exterior wall, a common wall or a firewall exten-

pating applied on a masonry or concrete wall.

ound an opening in a floor or on the open sides of a staircase, an access a mezzanine, a porch or any other area in order to prevent a fall into open

directing water in the opposite direction.

vo steps or a step and a flat surface such as a landing.

pressure in a plumbing installation, a water heater or another recipient, nined limit by opening and releasing excess pressure to avoid damage and *r*e

led, underneath a window.

e roof overhanging the wall.

be of a building as a vapour retarder.

other material, fixed along the edges of a window or a door to keep out drafts

ints that allow for water drainage and ventilation. They are found in the lower doors and windows.

ted sheet, concrete or timber designed to keep dirt away from a basement







CONTACT US

GARANTIE DE CONSTRUCTION RÉSIDENTIELLE

4101 Molson Street, 3rd floor, Montreal, Quebec H1Y 3L1

Phone: 514-657-2333 Toll-free: 1-855-657-2333

info@garantiegcr.com

GARANTIEGCR.COM